

# C-CAMP Grievance Redressal Workflow

- a. Grievance raised by innovator through online web portal
- b. Grievance raised through email to concerned team

Grievance received on common platform

Query forwarded to concerned program manager(s)  
(agri@ccamp.res.in , entrepreneurship@ccamp.res.in,  
funding@ccamp.res.in, incubation@ccamp.res.in, services@ccamp.res.in)

Action taken to address query and email response sent to innovator

Request closed after verification by Senior Manager\*

\*queries related to Senior Manager are shared directly with C-CAMP Management through a similar workflow